## anti-corruption decalogue

- I. CORRUPTION PREVENTION. TALANZA operates ethically both in their inner and external affairs. TALANZA believes firmly that preventing ethic-defying actions is key to battle corruption.
- **II. RISK IDENTIFICATION.** At TALANZA, we are aware of the risks within our sector, and we prevent any act of corruption from happening during our operations.
- III. BEST PRACTICES AND CORPORATE GOVERNMENT. TALANZA employs the best national and international practices on preventing and battling corruption. Our anti-corruption commitments are based on a "tone of the top" culture, which means from the highest point of TALANZA's administration.
- IV. ZERO BRIBERY TOLERANCE. TALANZA does not use any kind of method to promote commercial affairs through any sort of gift or offers of hospitality services. Likewise, TALANZA rejects receiving any payment or benefit in return of expediting any service or management.
- V. AVERSION FOR CONFLICTS OF INTERESTS. At TALANZA we are transparent with our interests before all our collaborators, customers, or associates in order to prevent any conflict of interest, personal, family or business related that could affect the company's integrity or objectivity.
- VI. SOCIAL RESPONSABILITY. TALANZA addresses existing social issues to stand as a longterm committed company by being responsible and by committing to gender equality, non-discrimination, respect to the environment, business ethics, outlawing abuse and respecting human rights.
- VII. IMPLEMENTATION AND UPDATING OF INTEGRITY PROGRAMS. TALANZA promotes the continuous application of an integrity policy based on Mexican legislation and good corporate governance standards.
- VIII. **REPORTING CHANNELS.** TALANZA has set in motion a speak-up culture to address any abuse, unlawful or unethical acts, through both inner and external reporting channels.
- **IX. TRANSPARENCY.** TALANZA rewards clients' and collaborators' transparency to prevent and resolve any situation that might compromise business ethics.
- X. AUDITS AND BACKGROUND CHECKS. TALANZA reviews their relationships with collaborators, associates, and customers, and is always willing to cooperate with any review customers wish to perform as well.



## TALANZA

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